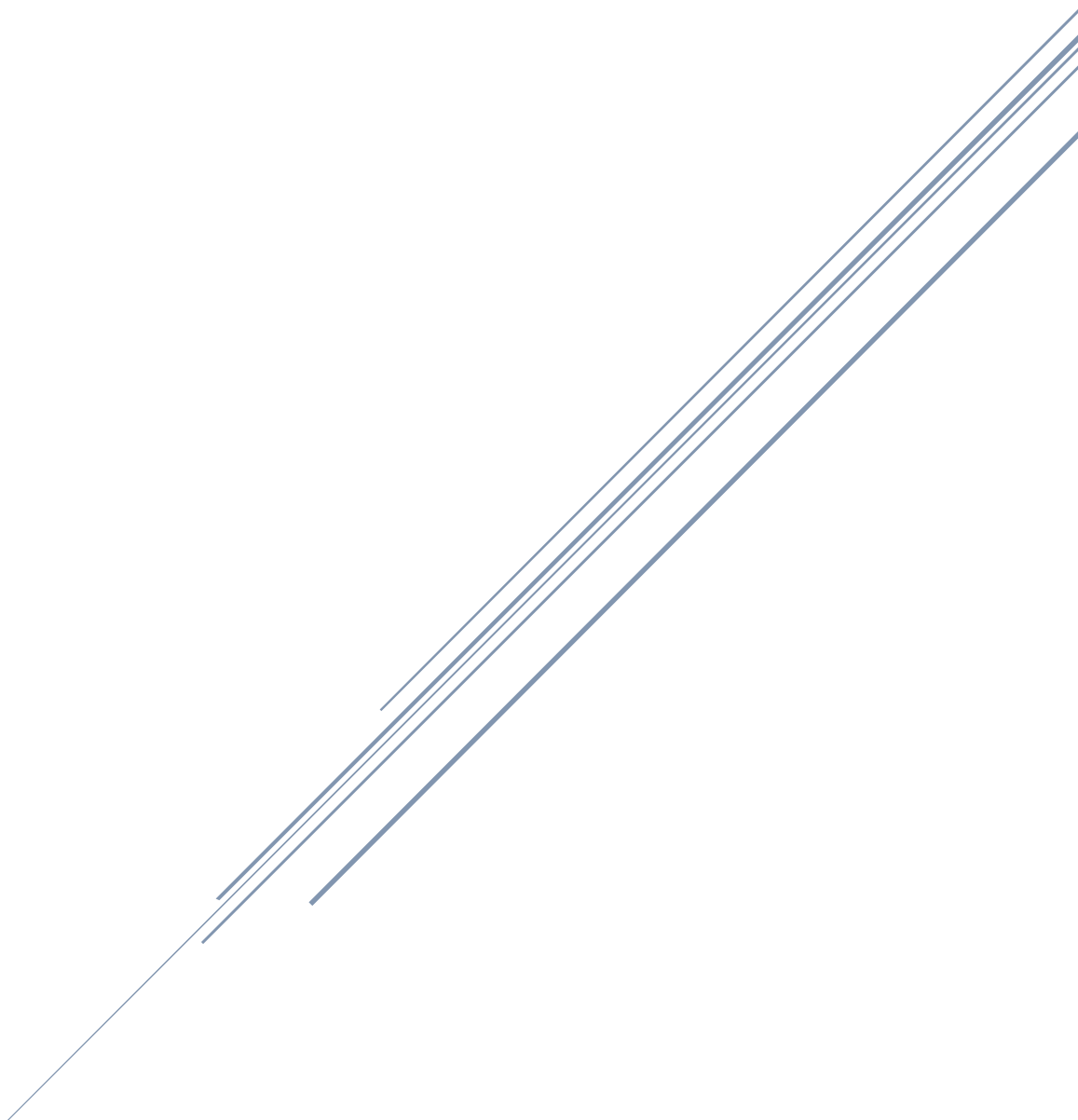


NGWENYA MTB

Curriculum Vitae



Name: **MFUNDO THOKOZANI BRUTUS NGWENYA** | ID: **910930 5946 089** |
Date of birth: **30th September 1991**

Email: ngwenyamfundo@gmail.com | mobile: **060 666 0314** | Driver's License:
C1 (code 10)

Address: **F459 Section 6, Ward 29, Madadeni, 2951**

Skills

- Desktop and Laptop configuration (Hardware and Software) support and maintenance
- Network design and implementation and Security (LAN, WAN, Wi-Fi)
- Investigate the use of computer technology in an organisation
- Install a local area network
- Able to participate in groups or teams to work on a solutions
- Ability to adapt and grow within any working environment as a multi-skilled individual.

Achievements

- ALISON Printing worker certificate
- Network Basics
- Alison Working as an IT Support Technician
- Alison Business Communication Skills
- Alison Computer Networking
- Network Transformation

Educational Background

Institution : Cisco Networking Academy
Qualification : Network Basics
: Digital Transformation

Institution : Majuba TVET College
Qualification : Human Resources Management N6 Certificate

Institution : AmaZulu high School
Qualification : Matric (2009)

Employment Experience

Company : **Majuba TVET College (MTC)**
Occupation : Intern (ICT-Desktop Support, Technical Support) NQF Level 4
Time Periods : 02 September 2024 – 30 September 2025

Duties

- assist staff with installation, configuration and ongoing usability of desktops, laptops and peripheral equipment and software complying with given standards and guidelines
- train and guide staff hardware and software usage
- participate in vital technological department projects and perform problem diagnosis of network and desktop environment under IT management direction
- maintain and resolve issues on LAN/WAN, VoIP telephone, Biometric, Video systems and other computing equipment
- interact with IT Administrative support contacts to resolve technical problems with desktop computing equipment and software by recommending and implementing upgrades on systems to ensure longevity
- provide administrative support and maintain in-depth knowledge of company policies and procedures

Company : **SIYAVUZA TRANSPORTATION**
Occupation : Driver
Time Periods : since 01 January 2012 – 08 November 2015
Duties : Driving and assisting learners to and from schools.

Company : **Marzoeloews's Creations**
Occupation : ASSISTANT (Madadeni)
Time Periods : 06 June 2022 -30 September 2023

Duties

- Install and maintain desktop computer hardware, including computers, printers, telephones, and modems
- Responsible for day-to-day system administration, management of internal network.
- provide technical support and guidance to help desk, log and manage calls, service requests and incidents from end to end, follow up and feedback to customers
- First line network (patching, installing new network points, finding faulty cables and points)

Company : **TYMEBANK Promoter (Casual Staff)**
Time Period : 3 July 2017 – 12 October 2017

Company : **EPWP**
Occupation : Cleaner
Time Period : 09 October 2023 – 29 February 2024

REFERENCES

Surname and Initials : Mr Junior Dhlamini (Supervisor)
Name of Company : Majuba TVET College (Occupational Unit – IT department)
Contact Info : 061 491 2915

Surname and Initials : Mr Philani Mzolo (Supervisor)
Name of Company : Majuba MTC Campus
Contact Info : 073 039 8352

Surname and Initials : Mr Simphiwe Ntuli
Name of Company : Dance Sport (Team Leader)
Contact Info : 073 824 3413