

Tinashe Moyo

Technical Support Specialist



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📍 11A Crossberry Street Krugersdrop
Rangview Ext4

🎓 EDUCATION

PC Technician

Unicollege

01/2024 – 09/2024

Information Technology

PC Upgrade & Repair

Unicollege

09/2022 – 12/2022

Information technology

🧠 SKILLS

- Troubleshooting
- Networking Maintenance
- Data Analysis
- System Administration
- Network Support
- Helpdesk & ticketing platforms

📄 CERTIFICATES

- ServiceDesk Plus On Premise
- ManageEngine AD360
- ManageEngine Log 360

👤 PROFILE

I am a proactive and dedicated Technical Support Specialist with a strong commitment to delivering efficient, reliable, and user focused IT solutions. I bring a results driven approach to troubleshooting, diagnosing, and resolving a broad range of technical issues while maintaining high standards of professionalism and service quality. Known for being resourceful, detail oriented, and dependable, I consistently strive to enhance system performance, minimize downtime, and ensure seamless IT operations that support both organizational goals and end-user satisfaction.

📁 WORK EXPERIENCE

Collect IT Financial Services

Tech Support

02/2022 – 08/2023

- Troubleshoot hardware and software problems, as well as network issues.
- Research new technologies and recommend system enhancements.
- Install, configure, and maintain hardware and software systems

Dros Restaurant

Waiter/Barister

03/2019 – 09/2021

- Participate in training sessions to improve service and increase knowledge of menu offerings.
- Greet customers & take their orders in a time

Nkemba Technologies

01/2025 – 11/2025

- Support Activities for the Employers clients
- Learn the products stipulated in my training schedule
- Maintain a professional relationship with existing supported clients
- First contact to website Queries

🌐 LANGUAGES

Zulu

Advanced

Setswana

Advanced

English

Fluent

