

THABILE ZULU

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PROFESSIONAL SUMMARY

Motivated Informatics graduate with a strong foundation in software development, data analysis, and systems design, seeking a Graduate training opportunity. Having exercised my skills in Python programming, database management, data analysis, and process documentation through boot camps and short courses online. Recently completed Cisco Data Analytics Essentials and currently advancing skills through a Data Science Boot camp, gaining hands-on experience with NumPy, Pandas, Matplotlib, and Seaborn. Eager to contribute to software and data-driven initiatives while developing professionally within an organization's structured training environment.

EDUCATION & TRAINING

Diploma in Informatics (Cum Laude)

Tshwane University of Technology, Pretoria, Gauteng | January 2021 – January 2025

Relevant Modules: Business Analysis, IT Project Management, System Analysis, Database Management Systems, Process Testing, Enterprise Architecture, Programming Principles, Computing Fundamentals, Computational Mathematics

AWS re/Start Program - AWS Cloud Practitioner Certificate

Synergy Transformation Solutions | May – Aug 2025

Areas Covered: Linux, Networking, Security, Python, Databases and AWS Cloud Fundamentals & hands on training

National Senior Certificate

Khula High School, Richards Bay, KZN | January 2014 – December 2018

EXPERIENCE

Oracle Intern (contract)

RedMPS, Woodmead, Gauteng | September 2025 – Present

- Supported Service Delivery Management Department with reporting and operational oversight
- Analyzed service calls data (daily, weekly, bi-weekly, monthly) to track key metrics
- Utilized Microsoft Excel for data capture, organization, and interpretation
- Created structured reports and dashboards, presenting insights in Microsoft PowerPoint
- Validated data in Power BI for accuracy and broader reporting
- Assisted in presenting reports to internal stakeholders and clients
- Maintained accurate records, aligning with internal procedures
- Contributed to front-end development using React.js, HTML, and CSS

TECHNICAL SKILLS

Programming & Development: Python (data analysis, scripting), JavaScript, HTML, CSS

Data & Database: SQL (MySQL), Microsoft Excel, Data cleaning, manipulation & reporting

Data Science & Analytical Tools: Pandas, NumPy, Matplotlib, Seaborn

Systems & Methodologies: UML (basic understanding), SDLC

PROFESSIONAL CERTIFICATIONS

- Cisco Data Analytics Essentials: <https://www.credly.com/badges/d72e40b4-1ed7-4a6d-b1e6-f703365ab79c>
- Data Science Boot Camp Udemy: in progress
- AWS Cloud Practitioner Certificate: <https://www.credly.com/go/20XwkbKKhRU27loqHmFb9A>
- Oracle Cloud Infrastructure Certified AI Foundations Associate: <https://catalog-education.oracle.com/ords/certview/sharebadge?id=F7BB0A0400C9045C854DB8B5F2141726D51773727821551908A0EA19B1225EC4>

LICENSE

Driver's License: Code 10 (C1)

CORE COMPETENCIES

Analytical & Problem-Solving • Attention to Detail • Effective Communication (Written & Verbal) • Team Collaboration • Initiative & Adaptability • Time Management • Organizational Skills • Research & Documentation

REFERENCES

Available upon request